

## JOB DESCRIPTION

**Post:** Community Support Worker

**Reports to:** Support at Home Project Manager

### Main Purpose of the Role

The postholder will participate as part of a team providing support to Veterans and their families in their own homes and within the community, to enable them to live as full, active and independent a life as possible, aligned to the individual assessed needs.

### DUTIES/RESPONSIBILITIES

1. Develop and maintain relationships with service users, families, friends, stakeholders and advocates.
2. Deliver support within the home to meet the needs of service users during scheduled visits.
3. Accompany service users on outings within their community, including outings, appointments and shopping.
4. Assist service users with housekeeping and meal preparation as required.
5. Contribute to the development, recording and review of service user support plans.
6. Report any changes, issues, concerns to the Project Manager.
7. Maintain and respect the dignity of service users at all times,
8. Undertake all mandatory training required to fulfil the needs of the post.
9. Operate safe working practices, with due regard to Food Safety, Health & Safety Regulations, COSHH, control of infection, waste disposal.
10. Report all accidents and incidents accurately and timely.
11. Any other duties as required within the scope of the role.

### PERSON SPECIFICATION

No	Applicant criteria for post	Essential	Desirable
1	A minimum of 1 years' experience in care or support setting.	√	
2	A kind caring compassionate individual with a friendly positive can do attitude.	√	
3	Flexibility around availability to meet service user needs.	√	
4	Full driving licence and access to a car for work.	√	
5	Knowledge and understanding of Infection Control policies and procedures		√
6	Knowledge and understanding of basic food hygiene. Experience of preparing meals?		√
7	Knowledge of cleaning and hygiene procedures.		√
8	Knowledge and understanding of COSHH regulations.		√
9	Knowledge and understanding of adult Support & Protection legislation.		√
10	SVQ II in Health and Social Care is preferable but not essential, however there will be a requirement to achieve this qualification within first 3 years of employment.		√
11	Registration with the SSSC within 3 months of joining Erskine	√	